


Appendix 1


Continuing healthcare placements policy

Barking and Dagenham Health Scrutiny Committee
3 September 2019

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BHR CCGs

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Aim of tonight's presentation


- ✓ Provide members with an overview of the continuing healthcare process
 - ✓ Brief members on BHR CCGs' proposed written continuing healthcare placements policy
 - ✓ Update members on the public consultation approach
 - ✓ Seek feedback from members on the proposed policy.
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What is continuing healthcare?


NHS continuing healthcare, often called CHC, is the name given to a package of ongoing care that is arranged and funded solely by the NHS for adults who have been assessed as having a 'primary health need', as set out in the Department of Health and Social Care's (DHSC) national framework for CHC.



CHC eligibility and assessment

- The CCGs work to the National Framework for NHS Continuing Healthcare and NHS funded Nursing Care, which sets out the principles and processes of NHS CHC. This includes:
 - Screening for CHC
 - Assessment of eligibility for CHC
 - Decision making on eligibility
 - Care planning and delivery
 - CHC reviews
 - Requests for review of CHC eligibility
 - Eligibility for NHS CHC depends on the assessed needs, and not on any particular disease, diagnosis or condition.
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CHC eligibility and assessment, cont.


- Patient, their family or carer inputs into the assessment
 - Multi-disciplinary team recommends to the CCG whether a patient meets the DHSC criteria for NHS funded CHC
 - CCG decides if the patient is eligible for CHC based on the recommendation, assessment and supporting evidence
 - Eligibility reviewed at least once a year – if needs change the package of care may change.
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Location of care


- CHC packages are provided in different settings, including:
 - In an individual's own home – the NHS will pay for healthcare, such as services from a community nurse or specialist therapist, and personal care, e.g. help with bathing, dressing and laundry
 - In a care or nursing home – the NHS will pay, along with healthcare and personal care, for care or nursing home fees, including board and accommodation.



Who receives CHC and where?

- Approximately 530 people in BHR currently eligible for CHC
 - Barking and Dagenham – 149 people
 - 70% of eligible patients receive CHC in a care or nursing home
 - Factors considered when deciding location of care:
 - Clinical safety
 - Support available from family or friends
 - Suitability of home setting
 - Comparable costs of home versus care or nursing home care.
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Cost of CHC


- Cost to the local NHS of a CHC package is:
 - For care at home – cost ranges from around £70 to £8,000 per week (around £3,640 to £416,000 per year)
 - For care in a local care or nursing home – cost ranges from around £868 to £6,870 per week (around £45,136 to £357,240 per year).
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What's changing?


Introduction of a written CHC placements policy




Why are we introducing a CHC placements policy?

- In line with other CCGs across England, we intend to introduce a written CHC placements policy
 - The proposed policy will:
 - Support how decisions are made about the location of CHC packages
 - Balance clinical need, wishes of patients, and the limited financial resources available to the local NHS
 - Ensure consistency, fairness and transparency in the decision-making and appeals processes.
 - Development of the policy is being led by our GP clinical leads and will align to the DHSC's national framework.
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Who will the proposed policy apply to?

- **Will apply** to all new patients eligible for CHC, and in a few cases to existing patients whose care needs have changed considerably since their last review (e.g. if a person's condition has deteriorated and they require significant extra care)
 - **Will not apply** to anyone under 18 years or people assessed as needing 'fast-track' CHC (i.e. care which is provided to people who have a rapidly deteriorating condition and may be approaching the end of life).
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How will the proposed policy affect patients?

- **Eligibility to receive CHC will not change** - all new and existing patients will continue to receive the most clinically appropriate care for their assessed needs
 - Where a patient's care needs are very high it's likely the clinical decision will be that their care would be most appropriately provided in a care or nursing home, rather than in their own home
 - For a small number of patients this might not be with the provider or in a location of their choice. It's expected this would be the case for around 20-25 patients a year - four per cent of all CHC patients in BHR.
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What's included in the proposed policy?

- Key content of the proposed policy includes:
 - Considerations taken into account when deciding the most appropriate location for a CHC package
 - Exceptional circumstances taken into account when deciding the most appropriate location for a CHC package
 - How CHC packages are funded
 - Review process for CHC packages
 - Appeals process for when patients and/or their families/carers disagree with a decision.
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Funding of CHC packages

- The proposed policy explains that BHR CCGs will generally not fund a CHC package in a person's home if the cost of doing so is more than 10 per cent higher than providing the same care in a care or nursing home
 - Where exceptional circumstances may apply, the local NHS will consider whether it should fund a placement that will cost more than the 10 per cent limit
 - During the public consultation we are asking for views on what a reasonable upper cost limit is.
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Appeals process

- The proposed policy explains how patients or their family/ carers can appeal decisions made about the location only of their CHC package
 - Appeals about CHC eligibility are subject to a separate process set out by the DHSC
 - Appeals will be heard by a panel consisting of lay members and clinicians
 - During the public consultation, we are asking for views on the membership of the appeals panel and the amount of time individuals have to make an appeal.
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Engagement activity in B&D

- Patients currently receiving CHC in their own home have been written to and invited to attend an engagement workshop
- Engagement workshop being held on 4 September at the Ripple Centre
- Sent email to scrutiny officer, Healthwatch and Council for Voluntary Services requesting suggestions of additional community groups to invite to the workshop
- x2 articles included in B&D CVS e-news, promoting the consultation and engagement workshop
- Article in OneBorough council newsletter
- Requested inclusion of article in Healthwatch newsletter
- Article and dedicated webpage included on CCG's website
- Regular tweeting to promote consultation and encourage responses
- Questionnaire distributed to BHR members of the East London Citizens' Panel.

Public engagement

- **No decisions have been made on the final policy content**
 - 12 week public consultation
 - E-copies of proposed policy, consultation document and questionnaire sent to GP practices, care/nursing homes, trusts, councils, MPs, community and voluntary groups, and Patient Engagement Forum
 - Current CHC patients and/or their family or carers have been written to
 - Working closely with Healthwatch and community and voluntary groups
 - Engagement workshop to be held in each BHR borough
 - Please complete the questionnaire at:
www.barkingdagenhamccg.nhs.uk/CHC-consultation
 - Engagement period ends **5pm, Monday 30 September 2019.**
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Any questions?

